

# Aqueduct Primary School

## **Parent and Carer Code of Conduct**

At Aqueduct Primary School we value our strong relationship with parents and carers. Together this helps us achieve the very best for the children in a mutually supportive partnership between parents, staff, school community.

As a partnership, our parents and carers understand the importance of a good working relationship to equip their children with the necessary skills for adulthood. For these reasons we continually welcome and encourage parents and carers to participate fully in the life of our school.

To truly create the best outcomes for children requires the relationship between home and school to be based on the principles of care, integrity, trust and mutual respect. The maintenance of this relationship is important to ensure that all within the school community are safe and not open to undue distress and anxiety.

As well as following the guidance set out in our Home-School Agreement parents, carers and visitors are reminded to:

- Understand that parents and teachers need to work together for the benefit of the pupils
- Be mindful that we all want the very best for the children at our school
- Demonstrate in their own behaviour that all members of the school community should be treated with respect
- Seek to clarify a child's version of events with the school's views in order to bring out a peaceful solution to any issue
- Correct their own child's behaviour, especially where it could lead to conflict
- Approach school staff respectfully to help resolve issues of concern
- Avoid using staff as threats to admonish children's behaviour

In order to support a peaceful and safe environment Aqueduct Primary School does not tolerate:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, reception or other area of school grounds.
- Loud or offensive language, swearing, cursing or displaying temper
- Threatening to do actual bodily harm to a member of school staff, governor, visitor, parent/carer or pupil on or off the school site
- Damaging or destroying school property or the property of any stakeholder in school
- Sending abusive or threatening emails/voicemail/phone messages or other communication
- Defamatory, offensive or derogatory comments regarding the school or any of the pupil/parents/staff at the school
- The use of physical aggression towards another adult or child.
- Approaching someone else's child in order to discuss or chastise them because of their actions towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking, vaping or consuming alcohol or drugs on school property
- Bringing dogs on to school premises.

Should any of the above occur on school premises the school may feel it necessary to take action by contacting the appropriate authorities and/or banning the offending adult from entering the school premises.

## **Inappropriate use of Social Network Site**

Social media websites are, most unfortunately, being used to fuel campaigns and complaints against schools, school staff, other parents/carers and even pupils.

The Department for Education and Governors of Aqueduct Primary School considers the use of social media websites being used in this way as unacceptable. Any concerns you may have about the school or your child/children must be made through the appropriate channels by speaking to the class teacher, the Head teacher or the Chair of Governors, where they will be dealt with fairly, appropriately and effectively for all concerned.

**Libellous or Defamatory posts** – In the event that any pupil or parent/carer of a child/children at Aqueduct Primary School is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately. Legal advice will be taken and a report may be made to the Police.

**Cyber Bullying** – we take very seriously the use of cyber bullying by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying. The school will also consider its legal options to deal with any such misuse on social networking and other sites. Thankfully such incidents are extremely rare.

This Code of Conduct works in conjunction with:

Social Media Policy

Vexatious and Persistent Complaints Policy

E-Safety Policy

Complaints Policy

Parental/Carer Licence Policy

**We would expect that parents would make all persons responsible for collecting children aware of this code.**

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